



INTRUST Business Online Banking

Digital Tokens

Business customers that utilize ACH or Wire payment services through INTRUST Business Online Banking will utilize a digital token. The digital token, provided by Symantec, delivers an extra layer of security by validating the user's identity.

Download the Symantec VIP Access application

NOTE: If you already have the Symantec VIP Access application installed on your computer or mobile device, proceed to the *Register a token* section below.

1. Visit <https://vip.symantec.com>
2. Select **Download**
3. Select the appropriate link to download the application to your computer or mobile device.

Downloading and installing the application on your computer may require administrator login credentials. If you do not have administrator credentials, contact your IT department to help you install the application, or as an alternative, download the mobile app version.

Register a token

1. Log in to INTRUST Business Online Banking at intrustbank.com or through the INTRUST Bank Business app.
2. The first time you log in, you will be presented with the *Secure Token Registration* screen. Open your Symantec VIP Access app and then enter the following information in Business Online Banking:
 - a. Credential ID – Displayed on the digital token
 - b. Token Security Code – Displayed on the digital token
 - c. PIN – A four-digit number of your choosing
 - d. Confirm PIN – The same value you entered for PIN
3. Select **Register**

Secure Token Registration

If you have received or installed your Secure Token/Credential, register it by entering the information requested below. If you do not wish to register your Secure Token/Credential at this time, or if you have not yet received or installed it, select Remind me later.

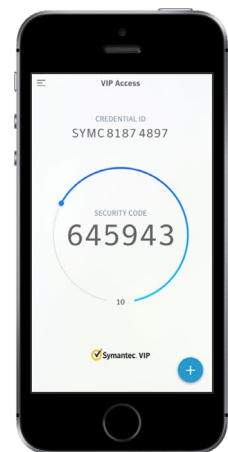
1. If you have a key fob, enter the Serial Number, which is located on the back of the fob after the letters "S/N". If you are using a virtual token, enter the Credential ID, which begins with 4 letters.
2. Enter your Credential/Token Code. This is the random, six-digit code that is displayed on your credential.
3. Create a 4-digit PIN and enter it twice to confirm it. You will use this PIN in conjunction with the random code generated by your Secure Token/Credential.

Serial Number / Credential ID:

Token / Credential Code:

PIN:

Confirm PIN:



If you need assistance, contact INTRUST Treasury Services at 800-905-6630 or treasuryservices@intrustbank.com. Representatives available Monday-Friday 7:30 a.m. to 5:30 p.m. CT