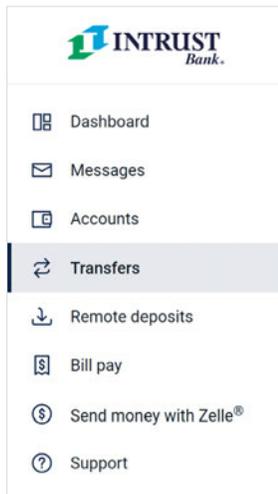

Set Up an External Transfer Account

in INTRUST Online and Mobile Banking

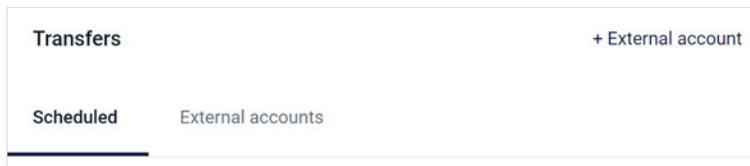
Follow the steps below to add an account you own at another financial institution to your INTRUST Personal Online and Mobile Banking profile. As part of the process, we will send two small deposits to the identified account. You will then confirm the amount of those deposits as an important security step to verify your access to that account.

Once added, through online and mobile banking you will be able to transfer funds from the external account to your INTRUST Bank account(s), including transferring funds as a payment on your loan account(s).

- 1 Visit intrustbank.com and log in to *Personal Online Banking* or open the INTRUST Bank app on your smartphone. You may follow these steps in online or mobile banking. Please note that screenshots included in this document are from online banking, but the steps to follow in the app are comparable.
- 2 From the menu on the left side of the screen, select *Transfers* to go to the Transfers page.

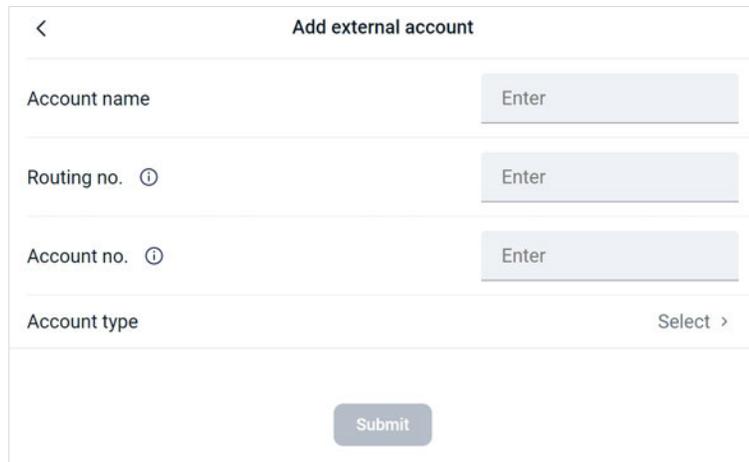


- 3 On the Transfers page, select “+ External account.”



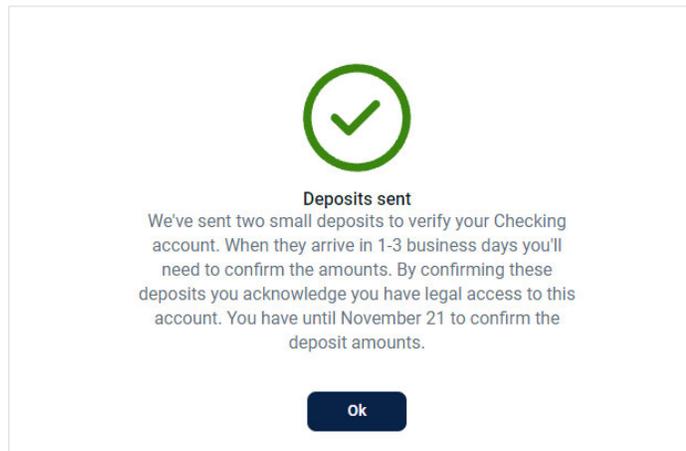
- 4 You will be prompted to enter your password and then select “Confirm password.”

- 5 Enter any name for the external account you would like to add. Enter the routing and account number for the account, then select the appropriate account type (checking or savings). Once completed, select “Submit.”



The screenshot shows a mobile application form titled "Add external account". At the top left is a back arrow, and at the top right is the title. Below the title are four input fields: "Account name" with an "Enter" button, "Routing no." with a help icon and an "Enter" button, "Account no." with a help icon and an "Enter" button, and "Account type" with a "Select" dropdown arrow. At the bottom center is a "Submit" button.

- 6 After submitting the information, you will be presented with a “Deposits sent” message, which will provide you with more information about the two small deposits sent to the external account. The message will also provide you with a deadline for you to return to online or mobile banking to verify the deposit amounts.



Verifying small deposit amounts is an important security step to confirm that you are an owner of the external account you are adding to your profile.

- 7 Before the deadline, log in to your online banking profile at the financial institution which holds the account you are attempting to add to your INTRUST online banking profile. Navigate to view recent transactions on that account and identify the amounts of the deposits from INTRUST Bank. These amounts are usually less than \$1 each.

- 8 Log back in to INTRUST Personal Online Banking and once again select *Transfers* from the menu on the left. Once on the Transfers page, select “External accounts.” You should see the account you added. Select that account from the list.

Transfers + External account

Scheduled **External accounts**

HOMETOWN BANK

Hometown Bank Checking >

x5555 - Checking

- 9 Enter the amounts of the two small deposits and select “Confirm.”

Hometown Bank Checking Rename

Hometown Bank

TYPE	ACCOUNT NUMBER	ROUTING NUMBER
Checking	5555555555	111111111

We've sent two small deposits to verify your account. When they arrive in 1-3 business days you'll need to confirm the amounts. By confirming these deposits you acknowledge you have legal access to this account. You have until November 21 to confirm the deposit amounts.

\$ \$

Confirm Remove account

- 10 You will receive a confirmation message that the account setup was successful.



You're ready to transfer!

You can now transfer with this account. This account's transfers may take 1-3 business days to process.

You can now schedule one-time or recurring transfers between your INTRUST Bank account(s) and your external account.